



# THE NATURE RESERVE

at Rancho Mission Viejo

## SUMMER DAY CAMP CANCELLATION & REFUND POLICY

### **Program dates & times may be subject to change**

Weather, insufficient advance registration, or circumstances beyond our control may result in program change or cancellation. If a program is changed or cancelled, registered patrons are notified via email. Registered participants may email a request for refund or credit towards a future Nature Reserve event.

### **Reservation Changes and Cancellations**

Summer Day Camp reservation changes and cancellations can be made via [email](#) or call 949-489-9778.

- Refund requests made 30 days or more prior to the start of camp will receive a full refund.
- Refund requests made 14 to 29 days prior to the start date of camp are subject to \$40.00 fee per session of camp.
- Refund requests made less than 14 days prior to the start date of camp will not receive a refund.
- No refund will be given to participants who do not cancel and do not show for their registered event.